IMPORTANT NOTICE

Please read all the following conditions carefully. You will be bound by these conditions if we provide services at your request or on your behalf. Please note that:

- Our services are priced based on the exclusions and limitations set out in these conditions (see clauses 6 and 7).
- To the extent permitted by law, we will not be liable for any loss of or damage to goods, unless the loss or damage was caused by our proven negligence or wilful misconduct.
- To recover for loss of or damage to your goods, regardless of the circumstances, we recommend that you or the owner of the goods arrange to purchase an appropriate insurance policy that covers the goods.
- There are some goods that we do not agree to carry, and accordingly we do not accept any liability for loss of or damage to these sorts of goods (see clauses 6.4 and 7.4(b)). You must not include any of these goods in any consignment. Please see the definition of 'Excluded Goods' in clause 1.1.

Private/non-business transport

If (a) you do **not** acquire our services for, or in relation to, the transport of goods for the purposes of a business, trade, profession or occupation; or (b) the consignee of the goods does **not** carry on, or is **not** engaged in, a business, trade, profession or occupation in relation to those goods:

- You have the benefit of the consumer guarantees set out in the Australian Consumer Law, which cannot be excluded by agreement. Under the Australian Consumer Law:
  - If a defect or failure in our services constitutes a 'major' failure to comply with a consumer guarantee, you are entitled to:

    (a) cancel your agreement with us; and

    (b) a refund of any unused portion of the services, or to compensation for the reduced value of the services.

    You may also be entitled to compensation from us for any other reasonably foreseeable loss or damage.
  - Alternatively, if a defect or failure in our services is a 'non-major' failure to comply with a consumer guarantee, you are entitled to have those failures rectified in a reasonable time and, if this is not done, to cancel your agreement and obtain a refund for the unused portion of the services.
- We will not transport any consignment if the total value of the goods in that consignment exceeds $20,000 (see clause 6.3).

Business transport

If (a) you acquire our services for, or in relation to, the transport of goods for the purposes of a business, trade, profession or occupation carried on or engaged in by you; and (b) the consignee of the goods carries on or is engaged in a business, trade, profession or occupation in relation to those goods:

- The consumer guarantees in the Australian Consumer Law do not apply. In such event, our liability for loss of or damage to your goods will be limited to $5,000 per incident (clause 7.6).

CONDITIONS OF CARRIAGE

1. DEFINITIONS AND INTERPRETATION

1.1 In these conditions:

Australian Port means an Australian seaport operation where shipping containers are delivered for shipping to other ports and discharged from ships for pickup by domestic freight carriers.

Authority includes any legal or administrative authority exercising any jurisdiction within an Australian state or territory.

Carriage means the whole of the operations and services undertaken by the Carrier or any person on behalf of the Carrier in respect of the Goods (whether gratuitously or not), including transporting, loading, unloading, packing, handling, unpacking and Storage of the Goods, towing a trailer ,steam cleaning/washing and fumigation services, customs clearance, quarantine services, rural tailgate inspections, completing documents and the provision of any advice.

Carrier means Team Transport & Logistics Pty Ltd (ACN 010 392 908) as trustee for the Stephen Skinner Discretionary Trust (ABN 16 334 296 903) trading under its own name or under any other business name.

Chain of Responsibility Law means the Heavy Vehicle National Law as enacted in any Australian state, the *Road Traffic (Administration) Act 2008* (WA) and the *Road Traffic (Vehicles) Act 2012* (WA) and any other Commonwealth, state or territory Law dealing with the obligations of parties involved in the transport of goods by road.

Consequential Loss means any indirect or consequential loss; loss of use; loss of product or production; delayed, postponed, interrupted or deferred production; inability to produce, deliver or process; wasted expenditure; loss of profit, revenue or anticipated revenue; loss of bargain, contract, expectation or opportunity; liquidated damages; punitive or exemplary damages; in each case arising from or in connection with the performance of the Carriage and whether or not foreseeable at the time of entering into any agreement incorporating these conditions.

Consignment means the consignment of Goods at any one time from the Customer in a single load from one address in Australia to another address in Australia.

Container includes any container, trailer, wagon, transportable tank, pallet, flat rack or any other unit or device used to consolidate Goods.

Crane includes any machine used for lifting Goods, including a forklift and a sideloader.

Customer means the person engaging the Carrier.

Damage means physical damage and includes deterioration, evaporation and contamination.

Dangerous Goods means Goods that are or may become noxious, dangerous, flammable or damaging or that may harbour or encourage vermin or other pests, or that are or may become liable to harm any property whatsoever.

Excluded Goods means cash, securities and negotiable instruments; bullion, gold and other precious metals, precious stones, precious gemstones, precious jewellery and works of art; firearms and ammunition; dangerous goods regulated by the Australian Dangerous Goods Code of Class 1, 5.1, 6.2 or 7; Regulated Waste; caravans and trailers; bicycles (unless they have been crated or boxed); solar panels (unless they have been crated or boxed); animals and livestock; live

plants, flowers or trees; white goods that are not in their original packaging; household and personal effects; and musical instruments.

Force Majeure Event means any event beyond the reasonable control of the Carrier including acts of God, lightning, earthquakes, cyclones, floods, landslides, storms, explosions, fires and any natural disaster, acts of war, acts of public enemies, terrorism, public disorder, riots, civil commotion, malicious damage, vandalism, sabotage, explosions, nuclear accidents, strikes, labour disputes and other industrial disturbances, the lack of availability of time slots at any Australian Port, any road closure or congestion of roads, any quarantine or customs restriction, epidemic or pandemic, cyber warfare, cyberattacks, ransomware attacks, cyber sabotage, any interruption of power supply or scarcity of fuel or any accident, collision or breakdown of a vehicle, Crane, machinery or equipment.

Goods means the property accepted by the Carrier from, or at the request of, the Customer for Carriage and includes any Container or packaging supplied by or on behalf of the Customer.

Interest means an amount calculated on any Outstanding Amount at the rate of 1.5% per calendar month, compounded monthly.

Law means applicable statutes and any associated regulations, proclamations, rules, bylaws, requirements and approvals.

Modern Slavery Laws means the *Modern Slavery Act 2018* (Cth), Divisions 270 and 271 of the *Criminal Code Act 1995* (Cth) and any other applicable Law that prohibits exploitation of workers, human trafficking, slavery, forced labour, child labour or debt bondage.

Outstanding Amount means any amount which remains unpaid upon the expiry of the credit terms extended by the Carrier or for which the Customer is otherwise liable, pursuant to these conditions, to the Carrier.

PPSA means the *Personal Property Securities Act 2009* (Cth).

Regulated Waste means 'regulated waste' under the *Environmental Protection Regulation 2008* (Qld) and any other commercial or industrial waste (whether or not it has been immobilised or treated) where dealings with that waste are regulated by any Law.

Store or Storage means receiving Goods into a storage location including confirmation of quantities and batch numbers, storing Goods and handling inbound and outbound Goods at the storage location.

Subcontractor includes any person who pursuant to a contract or arrangement with any other person (whether or not the Carrier) performs or agrees to perform the Carriage or any part of it.

1.2 In these conditions:

(a) a reference to a person is to be construed as a reference to an individual, body corporate, unincorporated association, partnership, joint venture or government body;

(b) headings are included for convenience only and do not affect the interpretation of these conditions;

(c) words importing the singular include the plural and vice versa and words importing a gender include other genders;

(d) where a word or phrase is defined, other parts of speech and grammatical forms of that word or phrase have corresponding meanings;

(e) wherever 'include' or any form of that word is used, it will be construed as if it were followed by '(without being limited to)'; and

(f) all indemnities survive the termination or expiration of any agreement incorporating these conditions.

2. NEGATION OF LIABILITY AS A COMMON CARRIER

The Carrier is not a common carrier and will accept no liability as such. All Goods are carried and all Carriage is performed by the Carrier subject only to these conditions and the Carrier reserves the right to refuse the Carriage of goods for any person and the Carriage of any class of goods at its discretion.

3. CARRIER'S OBLIGATIONS

3.1 The Carrier will:

(a) take reasonable care to protect and safeguard the Goods and to follow any special handling requirements notified to the Carrier by the Customer;

(b) provide the Carriage exercising the degree of skill, care and efficiency that would be expected from a competent provider of services of Carriage;

(c) at its own expense, hold all licences as may be required by Law in connection with the Carriage;

(d) use reasonable endeavours to deliver the Goods to the address nominated by the Customer and to effect delivery at the date and time requested by the Customer (subject to compliance with all Law, including Chain of Responsibility Law);

(e) to the extent that the Carrier Stores the Goods, account for all Goods received and use modes of Storage appropriate to the nature of the Goods;

(f) where:

(i) the Goods are chilled or frozen and in a refrigerated shipping container; and

(ii) the Carrier agrees to store that shipping container at the Customer's request,

check the temperature set point nominated by the Customer upon arrival of the Goods at the Carrier's facility and then check at least once each day, that the refrigerated shipping container is connected to an electrical power source; and

(g) use reasonable endeavours to comply with the Customer's reasonable and lawful directions.

3.2 The Carrier does not warrant or guarantee particular collection or delivery times for Goods.

3.3 The Carrier does not operate pallet accounts. Pallets remain the responsibility of the Customer and will not be exchanged.

3.4 To the extent permitted by law, all conditions, guarantees, terms and warranties which would otherwise be imposed or implied into these conditions are excluded. Without limitation, this exclusion applies to any conditions, guarantees, terms or warranties of merchantability or of satisfactory quality applying to the Carriage.

4. WARRANTIES, OBLIGATIONS AND INDEMNITIES

4.1 The Customer must:

(a) ensure that the loading of the Goods onto the Carrier's vehicle will not cause the vehicle to exceed any dimension or mass limits under Chain of Responsibility Law;

(b) advise the Carrier of any Goods that must be held for biosecurity or underbond purposes;

(c) where the Goods are Dangerous Goods, provide written notice to the Carrier and otherwise comply with clause 18;

(d) where the Goods require special treatment or handling, provide written notice to the Carrier of the special treatment required; and

(e) provide all documents, information and assistance necessary to allow the Carrier to comply with Law or the requirements of any Authority.

4.2 The Customer warrants that:

(a) the Goods are fit for Carriage and are packed in a manner adequate to withstand the ordinary risks of Carriage having regard to their nature;

(b) it is authorised by all persons owning or having any interest in the Goods to accept these conditions on their behalf;

(c) the Goods do not include or contain any Excluded Goods (which the Carrier does not agree to carry);

(d) all details supplied by the Customer or any other party with respect to the Goods, including the details of description, items, pallet space, quantity, weight, volume, quality, value and measurements, are correct;

(e) there is a suitable and safe road and approach for the Carrier and the Carrier's vehicles to the place from which the Goods are to be collected and the place to which the Goods are to be delivered;

(f) safe and adequate loading facilities and equipment will be available at any place from which any Goods are to be collected and to which any Goods are to be delivered; and

(g) unless specifically declared in writing prior to Carriage, the Goods are not Dangerous Goods.

4.3 The Carrier relies on the details of description, items, pallet space, quantity, weight, quality, value and measurements supplied by the Customer but does not admit their accuracy.

4.4 The Customer will indemnify the Carrier in respect of all losses, damages, expenses, claims, actions and proceedings or any other liability suffered or incurred by, or made or instituted against the Carrier arising from:

(a) the breach of a warranty given by the Customer in clause 4.2(b) or 4.2(c); and

(b) any incorrect or wrongful declaration made by the Customer as to:

(i) the purpose for which the Customer requires the Carriage;

(ii) the proposed use of the Goods by the consignee; or

(iii) the value of the Goods in a Consignment.

5. SUBCONTRACTING

5.1 The Carrier, at its discretion, may subcontract on any terms the whole or any part of the Carriage.

5.2 If the Carrier subcontracts any Carriage, the Carrier:

(a) will not be relieved of any of its liabilities or obligations under any agreement incorporating these conditions; and

(b) will be liable to the Customer for any act or omission of the Subcontractor as if such act or omission were the act or omission of the Carrier.

5.3 Every exemption, limitation, condition and liberty contained in these conditions and every right, exemption from liability, defence and immunity applicable to the Carrier or to which the Carrier is entitled under these conditions will also be available to and will extend to protect:

(a) all Subcontractors;

(b) every employee or agent of the Carrier or of a Subcontractor; and

(c) all persons who are or are found to be vicariously liable for the acts or omissions of any person falling within clauses 5.3(a) or 5.3(b).

5.4 For the purposes of clause 5.3, the Carrier is or will be deemed to be acting as agent or trustee on behalf of and for the benefit of all such persons and all such persons will to this extent be, or be deemed to be, parties to any agreement incorporating these conditions.

6. LIABILITY OF CARRIER – PRIVATE/NON-BUSINESS TRANSPORT

6.1 This clause applies if:

(a) the Carriage is not required for the purposes of a business, trade, profession or occupation carried on or engaged in by the Customer; or

(b) the consignee of the Goods is not carrying on or engaged in a business, trade, profession or occupation in relation to the Goods.

6.2 Where this clause applies:

(a) these conditions include the guarantees set out in sections 60, 61 and 62 of the Australian Consumer Law, including a guarantee that the Carriage will be performed with due care and skill;

(b) the Carrier will not be liable for any loss of goods, Damage to goods or misdelivery, delay in delivery or non-delivery of Goods during the provision of the Carriage, except to the extent caused by the Carrier's breach of these conditions, negligence or wilful misconduct; and

(c) the Carrier will not be liable for loss of or Damage to the Goods to the extent that the loss or Damage is caused by the Customer or someone else that the Carrier is not responsible for at Law.

6.3 The Customer warrants that the total value of the Goods in any one Consignment does not exceed $20,000.

6.4 To the extent permitted by Law, the Carrier will not be liable for any loss of or Damage to Excluded Goods.

6.5 To the extent permitted by Law, the Customer will indemnify the Carrier in respect of all losses, damages, expenses, claims, actions and proceedings or any other liability suffered or incurred by, or made or instituted against the Carrier arising from the breach of the warranty given by the Customer in clause 6.3.

7. LIABILITY OF CARRIER – BUSINESS TRANSPORT

7.1 This clause applies if:

(a) the Customer acquires the Carriage for, or in relation to Goods for the purposes of a business, trade, profession or occupation; and

(b) the consignee of the Goods carries on or is engaged in a business, trade, profession or occupation in relation to those Goods.

7.2 To the extent permitted by Law, the Carrier will not, under any circumstances, be liable (whether in contract, tort, bailment or otherwise), for any:

(a) loss of the Goods;

(b) Damage to the Goods; or

(c) misdelivery, delay in delivery or non-delivery of the Goods,

whether in the course of Carriage or otherwise, unless the loss, Damage, misdelivery, delay in delivery or nondelivery was caused by the proven negligence or wilful misconduct of the Carrier.

7.3 Any liability of the Carrier under clause 7.2 will be reduced proportionately to represent the extent to which the Customer or any other person's negligent or wrongful acts or omissions caused the loss, Damage, misdelivery, delay in delivery or non-delivery of the Goods.

7.4 Notwithstanding any other provision of these conditions, to the extent permitted by Law, the Carrier will not be liable for any loss of or Damage to Goods:

(a) caused by a Force Majeure Event;

(b) which consist of Excluded Goods;

(c) caused by the Carrier following the Customer's instructions;

(d) caused by the Goods becoming infected or contaminated with any virus, bacteria, fungi, pathogen, disease, mould, vermin or like condition;

(e) caused by vibration, road conditions, weather or weather events of any kind whatsoever, including stone, rain, hail or storm Damage;

(f) caused by the Goods being inherently defective or in such a condition that the Carriage cannot be performed without Damage;

(g) caused by a decline in value, or loss of value as a result of the Goods becoming past their 'use by' or expiry date;

(h) where such loss or damage comprises mechanical, electrical or electronic breakdown, derangement, or malfunction of the Goods;

(i) caused by the inherent vice or the nature of the Goods; or

(j) caused by insufficiency or unsuitability of packing or preparation of the Goods to withstand the ordinary incidents of Carriage.

7.5 Notwithstanding any other provision of these conditions, to the extent permitted by Law, the Carrier will not be liable, under any circumstances, for Consequential Loss.

7.6 Notwithstanding any other provision of these conditions, to the extent permitted by Law, the Carrier's liability arising from any:

(a) loss of Goods or Damage to Goods; or

(b) mis-delivery, delay in delivery or non-delivery of Goods,

during the provision of Carriage or Storage is limited to the sum of $5,000 for each incident.

7.7 If the Carrier is liable to pay compensation, pursuant to clause 7.6, the Customer will not be liable to pay the Carrier's freight charges in respect of any lost or Damaged Goods, calculated on a pro rata basis having regard to the Carrier's charges for that Consignment.

7.8 For the purposes of this clause, 'incident' means any event which results in loss of or Damage to Goods or mis-delivery, delay in delivery or non-delivery of Goods and all claims that result from the one original cause will be considered, for the purpose of this subclause, to have arisen from the same incident.

7.9 The limitation of liability set out in clause 7.6 does not apply to the extent that any loss of or Damage to Goods is caused by the Carrier engaging in malicious conduct, deliberate or wilful misconduct, fraud or criminal conduct.

8. SHIPPING CONTAINERS

8.1 This clause applies if the Customer requests the transport of Goods to or from an Australian Port.

8.2 The Customer must provide any request for transport in writing at least 72 hours before any required collection or delivery of Goods to enable the Carrier to secure required slots.

8.3 All quoted rates allow for one hour at the Australian Port, one hour at any container park and 30 minutes at the consignee's site. Any time spent in excess of these allowances will result in additional charges being imposed as set out in the Carrier's schedule of rates.

8.4 The Carrier will charge for the storage of:

(a) any shipping container (other than a refrigerated shipping container) from the fourth day onwards after that shipping container arrives at the Carrier's premises; and

(b) any refrigerated shipping container from the time it arrives at the Carrier's premises.

9. ROUTE AND DEVIATION

9.1 The Customer authorises any deviation from the usual route or manner of Carriage of Goods that may, in the opinion of the Carrier, acting reasonably, be considered desirable or necessary in the circumstances.

9.2 If the Customer expressly or impliedly instructs the Carrier to use, or it is expressly or impliedly agreed that the Carrier will use a particular method of handling or storing the Goods, or a particular method of Carriage, the Carrier will give priority to that method but if it cannot conveniently be

adopted by the Carrier, the Customer authorises the Carrier, acting reasonably, to handle, Store or carry or to have the Goods handled, Stored or carried by another method or methods.

10. INSPECTION

10.1 The Carrier:

(a) is not obliged to carry out any inspection of the Goods; and

(b) may inspect the Goods (including opening any Container) to determine the nature or condition of the Goods or for any other purpose which the Carrier considers reasonably necessary.

10.2 If, under Law, a Container must be opened to allow the Goods to be inspected, the Carrier will not be liable for any loss, Damage or delay incurred as a result of any opening, unpacking, inspection or repacking and the Customer agrees to pay the Carrier's charge for the cost of any such opening, unpacking, inspection or repacking.

10.3 If the Customer makes a claim that Goods have been Damaged or destroyed while in the custody of the Carrier, the Customer must, on request, permit the Carrier to inspect those Goods.

11. DELIVERY

11.1 The Carrier is authorised to deliver the Goods at the address nominated to the Carrier for that purpose. The Carrier will be deemed to have delivered the Goods if, at that address, it obtains from any person a receipt or signed delivery docket for the Goods.

11.2 If, without advance notice to the Carrier, the nominated place of delivery is unattended or if delivery cannot otherwise be effected by the Carrier or the consignee otherwise fails to take delivery of the Goods, the Carrier must contact the Customer to obtain alternative instructions for delivery. The Carrier may make an additional charge for following the alternative instructions.

11.3 If the Carrier is unable to obtain alternative instructions that the Carrier can reasonably and practicably carry out, the Carrier may, at its option:

(a) deposit the Goods at the nominated place of delivery (which will be conclusively presumed to be due delivery under these conditions); or

(b) Store the Goods.

11.4 If the Goods are Stored by the Carrier pursuant to clause 11.3:

(a) the Customer will pay or indemnify the Carrier for all costs and expenses incurred with respect to such Storage; and

(b) the Carrier may, at any time, redeliver the Goods to the Customer at the Customer's expense.

12. CRANE SERVICES

12.1 Where the Carrier provides Crane services, the Customer warrants that:

(a) the road surfaces, access and egress to the site and the site itself are stable, adequate to support the Crane, clear of obstacles and of a gradient to allow the Crane to be operated safely;

(b) sufficient clearance will be afforded in respect of all overhead wires; and

(c) the specifications and size of the Crane are suitable for the site.

12.2 The Carrier will supply a standard selection of slings, lugs and chains but accepts no responsibility for loss or delay if any slings, lugs or chains are found to be unsuitable for the Customer's purpose.

13. STORAGE

13.1 Under no circumstances does the Carrier agree to store Dangerous Goods.

13.2 Where Goods are Stored by the Carrier at the request of the Customer, the Customer will provide:

(a) an address to which notices will be sent;

(b) samples of the signatures of persons entitled to collect the Goods; and

(c) an inventory of the Goods to be Stored.

13.3 The Carrier may remove the Goods from a place of Storage to another place of Storage in the same city at its discretion.

13.4 Storage charges do not include removing, packing, unpacking, inspecting, stowing, restoring or delivering.

13.5 The Customer must give 48 hours' notice to the Carrier of its intention to remove Goods from Storage.

13.6 The Carrier will not be obliged to allow an inspection of the Goods or to deliver up any Goods in Storage:

(a) to any person other than the Customer or a person authorised in writing by the Customer; or

(b) in circumstances where any amount is due by the Customer to the Carrier on any account whatsoever.

13.7 The Customer will remove its Goods from Storage within seven days of receipt of written notice from the Carrier.

14. INSURANCE

If the Carrier Stores Goods pursuant to clause 13, the Customer must:

(a) effect and maintain an insurance policy in its own name that covers loss of or Damage to the Goods whilst the Carrier is storing those Goods with that insurance policy to include a waiver of subrogation with respect to the Carrier; and

(b) provide a certificate of currency in respect of the policy referred to in clause 14(a), within seven days of receiving a request from the Carrier.

15. DEFAULT AND CONSEQUENCES OF DEFAULT

Without prejudice to any other remedies the Carrier may have, if at any time the Customer is in material breach of any obligation under any agreement incorporating these conditions (including

those relating to payment), the Carrier may suspend or terminate the supply of Carriage to the Customer.

16. LIEN

16.1 The Goods are accepted subject to a general lien for all charges due or that may become due to the Carrier by the Customer on any account whatsoever, whether in respect of the Goods or in respect of any other goods for which the Carrier provides or has provided services of Carriage.

16.2 Without prejudice to any other rights the Carrier may have under Law, if charges remain unpaid for more than fourteen (14) days after they become due, or the Goods are not collected when required or designated, the Carrier may:

(a) remove all or any of the Goods and Store them as the Carrier, acting reasonably, thinks fit at the Customer's risk and expense; or

(b) without notice and immediately in the case of perishable Goods, or otherwise on the provision of fourteen (14) days' notice, open and sell all or any of the Goods as the Carrier thinks fit (whether by private treaty or public auction, including auction on an internet based platform) and apply the proceeds to discharge the lien and costs of sale and pay any balance to the Customer.

16.3 The parties agree that the lien arising under these conditions:

(a) attaches to the Goods when the Goods are accepted by the Carrier for Carriage; and

(b) is a security interest.

16.4 On request by the Carrier, the Customer must promptly do anything for the purposes of ensuring that any security interest created under, or provided for by, these conditions is enforceable, perfected (including perfection by registration), maintained and is otherwise effective.

16.5 The parties agree that, to the extent permitted by the PPSA:

(a) sections 95, 118, 121(4), 125, 130, 132(3)(d), 132(4), 135, 142 and 143 of the PPSA do not apply (unless the Customer is otherwise notified in writing by the Carrier); and

(b) any right to receive a notice, statement or verification statement under sections 129, 130, 132, 134,135 or 157 of the PPSA is waived.

16.6 Terms used in this clause have the same meaning as under the PPSA.

17. CARRIER'S CHARGES

17.1 The Customer agrees to pay all sums due to the Carrier without any deduction, counterclaim or set-off.

17.2 The Carrier's charges are due within 30 days of the date of the Carrier's invoice, or such within other credit terms as are agreed in writing between the Customer and the Carrier. If the Carrier has not agreed to any credit terms, the charges are payable on delivery of the Goods

17.3 In addition to any other charges contemplated under these conditions, the Customer is liable to pay:

(a) Interest on any Outstanding Amount;

(b) a surcharge for payment by credit card of 1.5%;

(c) all Storage charges and any costs associated with loading or unloading Goods;

(d) any fuel levy imposed, which may be adjusted by the Carrier at any time on reasonable grounds to reflect fuel price movements;

(e) any additional costs arising from heavy or over-dimensional transport including costs associated with permits, escorts, equipment, bridge/road works and detours and fees imposed by any Authority; and

(f) all charges under Law including customs charges and excises, in relation to the Carriage.

17.4 The Carrier may charge the Customer, in accordance with its schedule of rates, in respect of any delay occurring other than from the default of the Carrier. Such permissible delay period will commence upon the Carrier reporting for loading or unloading. Labour to load or unload is the responsibility and expense of the Customer or consignee.

17.5 If the Customer instructs the Carrier that the Carrier's charges will be paid by the consignee or any other third party and the consignee or third party does not pay the Carrier's charges within seven days of the date of delivery or attempted delivery of the Goods, the Customer must pay such charges.

17.6 The Customer authorises the Carrier, but the Carrier will not be obliged, to pay any duties, taxes, imposts, outlays or charges at any port or place in respect of the Goods and the Customer will be liable to reimburse the amount of such disbursement to the Carrier.

17.7 Where the Carrier Stores Goods for the Customer, the Customer must:

(a) pay the Carrier's expenses and charges to comply with any Law including any customs, excise, biosecurity or warehouse charges;

(b) supply or pay for labour or machinery, or both, to load or unload the Goods; and

(c) if the Goods are at any time re-quantified, re-weighed or re-measured, pay any proportional additional charges.

17.8 The Customer authorises the Carrier, but the Carrier will not be obliged, to pay any duties, taxes, imposts, outlays or charges at any port or place in respect of the Goods and the Customer will be liable to reimburse the amount of such disbursement to the Carrier.

17.9 If there is any variation to any of the information supplied by the Customer to the Carrier, or any change to the structure or nature of the Customer's business (such as the conversion from a partnership to a company), the Customer will immediately notify the Carrier in writing and complete a new application for credit which will be considered by the Carrier.

17.10 If the Customer breaches any of these conditions, the Carrier may cancel the Customer's credit facilities or refuse to provide further Carriage to the Customer. If the Customer defaults in making any payment in accordance with these conditions, then all money due to the Carrier will immediately become due and payable.

18. DANGEROUS GOODS

18.1 If the Carrier agrees to accept Dangerous Goods for Carriage:

(a) such Goods must be accompanied by a written declaration disclosing the nature of such Goods; and

(b) the Customer must comply with all Law that deals with the Carriage of Dangerous Goods, including the *Australian Code for the Transport of Dangerous Goods by Road & Rail*.

18.2 If, in the opinion of the Carrier, acting reasonably, the Goods are or are liable to become of a dangerous or flammable or damaging nature and pose a threat of property damage or personal injury, the Goods may at any time be destroyed, disposed of, abandoned or rendered harmless without compensation to the Customer and without prejudice to the Carrier's right to charge for the Carriage of the Goods.

19. FORCE MAJEURE

19.1 The Carrier will not be liable for any failure or delay in performance of the Carriage to the extent that such failure or delay is due to a Force Majeure Event affecting the Carrier.

19.2 If a Force Majeure Event causes the delay or non-performance of the Carrier's obligations for 30 days or more, either party may, by notice in writing, immediately terminate any agreement incorporating these conditions.

20. NOTIFICATION OF CLAIM

20.1 This clause applies only if the Carriage is required by the Customer for the purposes of a business, trade, profession or occupation in which the Customer is engaged and the Goods are being delivered to a consignee who is carrying on a business, trade, profession or occupation in connection with the Goods.

20.2 Notwithstanding any other provision of these conditions (other than clause 21), to the extent permitted by Law, the Carrier will be discharged from all liability whatsoever in respect of the Goods unless written notice of a claim or an intended claim (together with particulars of the circumstances on which the claim is based) is given to the Carrier:

(a) in the case of Goods allegedly lost or Damaged in the course of loading, unloading or transit, within 14 days from the delivery of the Goods or from the date on which in the ordinary course of business, delivery would have been effected; or

(b) in the case of Goods allegedly lost or Damaged during Storage, within 14 days of the date of removal or attempted removal of the Goods from Storage.

20.3 The Customer acknowledges that the purpose of clause 20.2 is to allow the Carrier an opportunity to promptly investigate the cause of any loss or Damage. Clause 20.2 will not apply if the Customer has a reasonable excuse for its failure to give written notice as required by that clause (having regard to the extent of any delay in giving that notice).

21. APPLICABLE LEGISLATION

21.1 Notwithstanding anything contained in these conditions, the Carrier will continue to be subject to any terms, conditions, guarantees or warranties imposed or implied by the *Competition and Consumer Act 2010* (Cth) or any other Commonwealth or state legislation but only in so far as such

legislation applies and prevents the exclusion or modification of any such term, condition, guarantee or warranty.

22. COMPLIANCE WITH LAWS

22.1 The Carrier and the Customer must comply with all applicable Law, including Chain of Responsibility Law and all laws relating to anti-corruption, anti-competitive practices and anti-money laundering in connection with the provision of Carriage.

22.2 In performing their obligations in connection with any agreement incorporating these conditions, both parties must ensure that they:

(a) do not engage in any conduct that may contravene Modern Slavery Laws; and

(b) do all things reasonably required to reduce modern slavery risks in their supply chains.

22.3 The Customer must not impose any requirement on the Carrier that would directly or indirectly encourage or require the Carrier or any person on behalf of the Carrier to speed, drive while fatigued or otherwise perform the Carriage in an unsafe manner or in breach of Law.

23. ENTIRE AGREEMENT

23.1 The entire agreement between the parties is contained in these conditions and there are no other understandings, representations or agreements between the parties that are not set out in these conditions.

23.2 The Customer acknowledges and agrees that these conditions set out the sole basis upon which the Carrier will provide Carriage to the Customer. The supply or provision by the Customer of any document setting out other, or alternative, terms will be of no legal effect and will not constitute a variation of these conditions or amount to a new contract or be part of these conditions.

23.3 The Carrier will not be bound by any agreement purporting to vary these conditions unless such agreement is in writing and signed on behalf of the Carrier by an authorised officer of the Carrier.

24. GENERAL

24.1 This agreement will be construed in accordance with the law in force in Queensland and the parties irrevocably and unconditionally submit to the non-exclusive jurisdiction of the courts of Queensland and courts entitled to hear appeals from those courts.

24.2 The failure of a party to take action to enforce its rights under any agreement incorporating these conditions or the granting of any time or indulgence will not be construed as a waiver of the provision nor as a waiver of the right of the party at a later time to enforce its rights under any agreement incorporating these conditions.

24.3 Where the Customer comprises two or more persons, an agreement or obligation to be performed or observed by the Customer binds those persons jointly and severally.

24.4 If any provision of these conditions is invalid, illegal or unenforceable, that provision will, to the extent that it is invalid, illegal or unenforceable, be treated as severed from this agreement, without affecting the validity and enforceability of the remaining provisions.