



## **SERVICE, SAFETY & SOLUTIONS**





## **COMPANY OVERVIEW**

Established in 1980, we have grown steadily to become one of Queensland's largest privately-owned transport and logistics companies. Our goal is to understand your business and provide a customised transport solution that includes competitive rates, an authentic approach to real customer service and a proactive effort to meet your expectations.

We take pride in employing only the best available Contractors, Company Drivers & Staff. Our people are what make us the best in the business. What makes us unique is we have a very low staff and driver turnover which allows us to really get to know you and your business and maintain a superior service. There is NO compromise made with regard to safety. We take all practical steps to ensure the safety of all our employees, customers and the general public.

With an extensive fleet of over 300 vehicles ranging in size from one tonne taxi trucks up to extendable semi-trailers, crane trucks, fork trucks, low loaders, tilt trays, side loaders, floats, pilots and many more, Team Transport is Brisbane's leading transport company. Our fleet not only covers Brisbane and South East Queensland, there isn't anywhere in Australia we can't service.

Team Transport & Logistics also provides complete tailored third-party logistics (3PL) Wharf, Warehouse & Distribution to suit businesses of all sizes in any industry. Why not just have one transport & logistics company to deal with to focus on your core business. We have advanced transport technology capabilities and cutting-edge access to real time GPS, track and trace abilities and automated electronic POD's with photo's to ensure your goods are locatable at all times. Our drivers use the "Team App" on their smartphones and record vehicle pre-start checks and site safety inspections at each delivery point. Every movement of your cargo is transparent and tracked. Our smartly-uniformed drivers and sign-written vehicles make us easy to recognise in the work place. Our drivers have all the necessary equipment and PPE to ensure a quality image when representing your company.

Team Transport & Logistics support numerous sporting, community clubs and charity convoys and are extremely proud to be corporate partner with RSPCA, proud supporters of *beyondblue* and work closely with many more organisations to raise ongoing funds and encourage all our staff and drivers to be part of these important communities to increase awareness and raise much needed funds. We have two prime movers sign-written specifically for RSPCA and *beyondblue* artwork to promote these messages on the road every day.

"The real competitive advantage of our business is our Team, the people."

"Team Culture is a way of life and speaks volumes." "We must always empower our people, our Team!"

Kylie Wilkinson.... Senior Manager

## **SERVICE**

We service all industries including but not limited to the residential and commercial building industry, mining, oil, gas, engineering and construction and civil infrastructure projects for privatized and government sectors; including roadworks, bridgeworks, rail and tunnels.

The combination of these services and facilities position TEAM as the

"ONE-STOP SHOP"

for any of your transport and logistic requirements.



#truckinwithteam

## "TEAM-SAFE"

## **HEALTH & SAFETY**



Team Transport & Logistics recognises its moral and legal responsibility to provide a safe and healthy environment for employees, contractors, customers and the community. We are committed to providing an ongoing commitment to 'SAFETY'. This commitment extends to ensuring that the operations of any "Team" workplace does not place anyone at any unnecessary risk of injury, illness or damage to property.

Team Transport views the legislative requirements as the minimum acceptable standard and will constantly strive to achieve the highest possible standards of occupational health and safety. Transport is a highly legislated industry and over the last few years we have seen a vast amount of new legislation that affects what and how we do things. We devote considerable time ensuring we meet all regulations concerning our industry. A few examples of these standards are:

Team are members of the Queensland Trucking Association (QTA) and Zero Harm to ensure we are updated with all legislative changes and proactively review and update our policies and procedures accordingly.

Team employs a full time WPHS officer who has a Diploma in OHS and CERT IV Trainer & Assessor. Our HR Manager is trained to Level 3 COR compliance.

## **Our Safety Standards**

- All drivers hold relevant certification and qualifications
   (Please refer to our Management Systems & Certification insert in this profile)
- All drivers undergo comprehensive induction and training prior to commencing employment and undergo annual audits
- We have full NHVAS accreditation
- All contractors are registered in our (CMS) Contractor Management System
- All drivers carry appropriate Personal Protective Equipment (PPE)
- Team drivers and Safety Officers conduct complete site safety inspections
- Team provides training for employees & contractors to carry out duties safely whilst meeting all legislative requirements
- Full industry code Work Method Statements are provided
- We have a dedicated "Risk Team" employed to oversee all our safety policies, procedures, training and implementation.

## Chain of Responsibility Compliance (COR)

- Full Chain of Responsibility (COR) compliance
- All drivers have necessary training and certification

"There can be no compromise with safety"
... Steve Skinner, Director

## **SAFETY**

Team Transport take all practical steps to ensure the safety of all employees, contractors, customers & the general public.

Transport is a highly legislated business and over the last few years we have seen a vast amount of new legislation that affects what and how we do things.

We have a committed and dedicated safety team who make it priority to keep our staff, equipment and community safe.





## **SOLUTIONS**

## **QLD'S LEADING LOGISTICS SUPPLIER**



Our continued focus on compliance and safety has resulted in an increase in our fleet size and market presence.

We have a reputation as a "Can Do" Company where nothing is too hard and excel in remote area projects and the "Big Jobs" others shy away from. We are committed to supplying quality; specific vehicles for each task with trained operators and comprehensive working systems.



Team Transport & Logistics fleet capabilities are endless and include all size body trucks, all sized body and semi crane trucks and fork trucks and various semi-trailer combinations, container side-loaders, low loaders, specialised trailers, tautliners, pilots and many more.

With a focus on professional and dynamic leadership, investment in modern equipment and our people believe we have the real solutions for all transport requirements no matter the job or project.

Our motivation to deliver real customer service along with preserving our seamless safety record, Team Transport and Logistics will continue improving, growing and leading in the specialised transport industry for many years to come.

We believe our success depends on how well we service your needs...

## **SOLUTIONS**

We are committed to creating unmatched transportation services and Logistic solutions while striving to be the leader among providers. We offer a wide range of multi-modal logistics and transportation services throughout Australia.

We are dedicated to providing real quality service and equipment to meet the expectations of our customers.

Team's diverse range of services and equipment gives us the ability to take on any project regardless of its size and scope. We can and will tailor our services to meet specific customer requirements.

## Management Systems & Certifications



Team Transport's Management Systems are designed to address specific business needs whilst achieving and exceeding our client's requirements. Our manuals, policies, procedures and records clearly demonstrate our ability to consistently provide services that meet customers and applicable regulatory requirements. Team Transport & Logistics is accredited and operates under the National Heavy Vehicle Accreditation Scheme (NHVAS) and operates within all state and federal regulations and guidelines.

Our people have all the necessary licenses and certifications to deliver our complete array of services.

## Our management and certifications system includes (but not limited to):

NHVAS National Heavy Vehicle Accreditation Scheme

CMS Contractor Management System

HSMS Health and Safety Management System
BSB41415 Certificate IV in Work Health & Safety
BSB51315 Diploma of Work Health & Safety

TAE40110 Certificate IV in Training and Assessment
AQIS QAP (Quarantine Approved Premises) #Q2985

Class 1.1/4.3/4.6/14.4

## Licenses/Qualifications

White Card General Construction Safety Induction Cards (CPCCOHS1001A)

HR/HC/MR/MC Heavy Vehicle Licenses

CV (TLILIC0012A) Vehicle Loading Crane capacity 10 metre tonnes and above (Crane ticket)

CN (TLILIC3006A) Non-slewing mobile crane license

C2 Slewing mobile crane with a capacity of 20 tonnes or less
C6 Slewing mobile crane with a capacity of 60 tonnes or less

LF Forklift truck

LO Order picking forklift vehicle

DG (CPCCLDG3001A)License to perform dogging (Dogman)

(MSIC) Maritime Security Identification Cards (MSIC)

RB Basic Rigging
WP Work Platform
SW/L Swing lifter ticket

AHC21010 Certificate II in Conservation and Land Management

TLI30410 Certificate III in Logistics

TLIF4094A Ensure compliance with chain of responsibility (COR) Level 3

TLIF2092A Basic COR Level One

Energex Substation Safety Awareness and Overhead Safety Awareness training

PPL Private Pilot License

First Aid HLTAID003 Provide first aid

Team Transport & Logistics regularly audit and review performance and systems to ensure continual improvements in all areas of the business

# TAXI TRUCKS Hourly Hire General Freight, VIP Express, Adhoc and Permanent Hire 1 – 12 TONNE



Looking for a fast, reliable and competitively-priced taxi truck service for the Brisbane metro and surrounds? Look no further than Team. With 30 years industry experience, Team Transport has earned a desired reputation as market leader in Brisbane. We have vehicles based across the metropolitan



area, setting the benchmark for standard turnaround times for on-demand services.

From an envelope to an 8 metre piece of steel, door to door, on demand, we have the vehicle to carry it express with our hourly hire service that operates 24 hours a day 365 days a year. Our fleet of Taxi Trucks ranges from Utes with racks

capable of carrying 6 metre lengths through to 12 tonne flat top trucks with gates and long trays are just some of the taxi trucks available. *All taxi truck services are direct from pick-up to delivery.* 

We have pallet rate services, \$/km set rate services and overnight services that can be tailored to your needs. We are confident we have a vehicle type suited to your demands. Information regarding general tray lengths for each vehicle is included in our "Truck & Trailer Capabilities Guide."



## SEMI TRAILERS Various Semi -Trailer combinations

Our fleet of over 50 Semi Trailers including drop deck, tautliner and extendable trailers up to 29 metres are available on-demand and on a permanent hire basis. These vehicles are fitted with appropriate restraining equipment for all products. We can supply gates, pipe racks and fall arrest systems. Container pins, oversize set-up, tarps plus other specialised equipment is available on request.





Multiple trailer configuration, Flat Tops, Extendables, Drop Decks, Floats & Low Loaders, Dolly's & Side Loaders - Swing Lifts. Over 130 trailers available!

## CRANE TRUCKS Crane Trucks with various configurations







With over 75 Crane Trucks on our fleet we can offer a suitably configured vehicle for all your needs.

We have crane trucks varying in tray length from 6 metres up to 21-metre extendable semi-trailers.

Front and rear mount cranes are available ensuring the most difficult of sites can be accessed in both a safe and efficient manner.

Our company's crane truck drivers are accredited with their Cert III in Transport & Logistics. Our vehicles are equipped with approved lifting and restraining equipment which is tested and tagged at regularly programmed intervals. Truck mounted cranes are registered with Workplace Health and Safety and drivers are licensed and ticketed to operate the size of crane fitted to their vehicle.

Crane load charts available on request and included in our "Truck & Trailer Capabilities Guide".



## **FORK MOUNTED VEHICLES**

Ideal for Tiles, Scaffold, Bricks & Masonry

These vehicles are perfectly suited to all site deliveries and pick-ups for scaffold, bricks & masonry, tiles and any other products that need to be picked up or delivered with forklifts. They are also suitable for rough terrain.

# Up to 22 tonne load capacity / 20 pallet spaces

As a further safety initiative, the forks are remotely operated for loading and unloading removing any working-at-height risks.



## SPECIAL PROJECTS

\*\* Australia Wide \*\*

Major Infrastructure Projects across all industries...



Our Projects Division has an intimate understanding of transport networks and resources throughout Australia. The Team Transport & Logistics Network have decades of experience in their respective fields and together with a strong focus on safety, integrity, customer service and market driven pricing; it makes us one of the busiest transport operators in South East Queensland. Team's Fleet of over 250 vehicles supplemented by another 100+ subcontractors have capabilities to service Australia-wide and we have the ability to carry all types



of freight to all

locations; no matter how remote.



We service all industries including but not limited to the residential and commercial building industry, mining, oil, gas, engineering, construction and civil infrastructure projects for privatized and government sectors (including roadworks, bridgeworks, rail and tunnels).

We are committed to creating unmatched transportation services and logistic solutions while striving to be the

leader among providers.



We attribute our superior service to an unconditional commitment to our core set of values.



# Dedicated to providing real quality service and equipment to meet your expectations every time!

Team's diverse range of services and equipment gives us the ability to take on any project regardless of size and scope. We tailor our services to meet specific customer requirements.





Providing a Heavy Haulage Service to the Mining, Earthmoving and Hire Industries both locally, throughout greater Queensland, and beyond we have a solid footprint in the over-dimensional and heavy haulage sector. Focusing on satisfying the need for professional and punctual heavy haulage, Team Transport will continue to comply with industry requirements and offer cost effective and efficient transport services.

Team's Heavy Haulage Fleet consists of Tilt Trays, Low Loaders, Extendable Trailers and Specialty vehicles such as (tri-

axle and quad-axle) capable of haulage up to 60 tonnes plus "B" Double combinations and pilot/escort vehicles.

We have an experienced group of operators and a working business relationship with a comprehensive

supplier group to ensure that we can always

supply a vehicle specific to your task.

Our experience tells us that customers expect each task to be carried out safely, on-time and without damage.





We are committed to supplying good quality, specific vehicles for each task with trained operators and comprehensive working systems.

With our wide range of supporting vehicles we are able to supply a vehicle for any application.

## WHARF TRANSPORT

## **Container Transport & Wharf Cartage**



Our fleet of container vehicles can lift, carry, store and deliver containers anywhere; any time. Our container division can provide a complete service from the wharf to your door. Between terminals, customer warehouses and container parks we meet deadlines like no other. From wharf, delivery of loose cargo and unpacks through to dehire; we understand how time sensitive your cargo is.



We have extensive experience handling import and export containers and possess a team of freight forwarding experts who are equipped to offer a complete service. Transporting by road for local, regional and interstate cartage provides our customers with a total service solution.

We can provide a complete service for your import and export needs, including:
Wharf collection and delivery direct to customer premises or to a Team Transport site

for warehouse storage, unpack and re-delivery, online service booking and 24-hour service availability.



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We have a truck type and size for all varieties of break bulk cargo. If your load is over width, over height or over length we have floats, platforms and extendable trailers to accommodate your needs. We can organise the permits, pilots and even the police to get that load across town, across the state or even across Australia. Our drivers are trained intensively in all lashing requirements for static and RO/RO loads and are shown tarping techniques for import machines.

As a result of our experience in LCL transport we have developed the following features ...

Full internet booking function, online vehicle tracking, direct drive and courier services, range of vehicles from 1 tonne utilities to large body trucks and semi-trailers.

Australia-wide hotshot service, instant electronic POD by email, excellent communication, prompt pick up service, existing relationships with air freight and sea freight outlets and most importantly





## 3PL WAREHOUSE STORAGE & DISTRIBUTION



With numerous storage facilities at Acacia Ridge and the Port of Brisbane; Team Transport provides tailored warehousing solutions for goods of all sizes, from single parcels to full container loads.

- Container, machinery& general freight storage
- Container pack/unpack -crane, fork, hand pack/unpackspick/pack
- Secure, fully racked warehousing
- Complete warehouse projects
- AQIS/FUMO

- Third party logistics
- Bulk warehousing
- Pallet storage
- Total handling & distribution services
- Stock control & reporting
- Warehouse relocation
- Warehouse management
- Inventory control and reporting

Our excellent reputation, computerised stock control, reporting facilities and dedicated team make us the leading provider in warehousing, storage and distribution.

ALL OUR STORAGE FACILITIES HAVE STATE OF THE ART SECURITY TO KEEP YOUR FREIGHT SAFE!



## WEED & SEED & AQIS SERVICES Vehicle Inspections & Wash Downs noxious

We have a full vehicle and machinery hygiene inspection and wash down service on site. We are QGC, Arrow & Origin Energy certified. Inspectors are fully trained to provide wash down services and issue Weed Hygiene Declarations under the nationally-recognized AHC21010 Certificate II in Conservation and Land Management.

We provide an efficient service to meet State clean down standards and on completion, a vehicle/machinery Inspection Certificate. Our inspectors are available on and off site.

Team Transport & Logistics is an approved provider of Rural Tailgate Inspections under Class 14.4 at our 1.1 AQIS Facility (Radar Street Depot). With an approved site and a designated inspection, fumigation and washdown facility, Team Transport & Logistics are able to offer on-site inspections without delay.

Our AQIS services include FCL tailgate, fumigation, cleaning, CFS storage and AQIS wash services..

## **TEAM TECHNOLOGY** Online Bookings & GPS Tracking



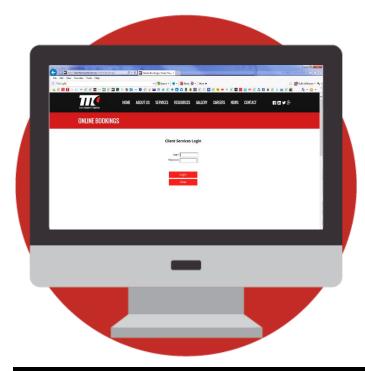
Team Transport & Logistics offer advanced transport technology capabilities that ensure your goods are locatable at all times. With cutting edge technology and continual enhancements we can offer real time GPS tracking, electronic POD's, full client reporting (KPI's) as well as cost and delivery reports to enable efficient transport budgeting on your end.

We offer a full range of innovative solutions. Our entire fleet is equipped with satellite tracking and has the latest portable data terminals (PDA's) and smartphones actively recording real time data such as site safety inspections, POD

signatures, delays, vehicle pre-start checks, delays, traffic alerts, pick-up and delivery information, speed and rest reporting plus much more.

With our GPS tracking solutions, our team can quickly locate the most suitable vehicle for your requirements, ensuring a fast turnaround for your booking. Team Transport is committed to ongoing innovation and is constantly exploring new ideas and developments to our existing systems to add further value for our customers.





Online bookings and account management are just one of the many benefits available to our online account customers. This application is user-friendly and enables instant data transfer and

is very reliable.

You can book a job, track your job and query a job any time of the day at your convenience. You can also check jobs you have booked and look at costs, status and data relevant to that job.

We also offer the ability for you to check your invoices online and pay your account via our website. Please give us a call or send us an email to activate online access for you.

## AFTER HOURS SERVICE



Our delivery service does not stop at the end of the day or end of the week.

We provide a service 24 hours a day, 7 days a week. With access to the biggest range of transport services, we guarantee to deliver your freight anywhere in Australia economically and in the quickest possible time. We have a 24 hour direct contact centre and drivers available throughout these hours. Please call us for a direct response or email *operations@teamtransport.com.au* for an answer within the hour.



## **CONTACT DETAILS**

Our Team, Our People - Our Biggest Asset!



Southside

34 Iris Place

Acacia Ridge Q 4110

110 Sherbrooke Road

Willawong Q 4110

**Port** 

4 Radar Street,

Lytton Qld 4178

158 Lindum Road

Lytton Qld 4178

**ABN** 16 334 296 903

**General Office Hours** 

Mon - Fri 5.30am - 4.30pm

After hours services are

available 24/7

## Team Operations / General Freight

1-12 Tonne Taxi Trucks, Crane Trucks, Semi-Trailers/Cranes, Fork Trucks & specialized vehicles

Phone: 1300 138 326

Email: operations@teamtransport.com.au

## Team Special Projects (Australia Wide)

Intra & Interstate Transport servicing all industries

Phone: 1300 138 326

Email: projects@teamtransport.com.au

## Team Heavy Haulage

Low loaders, Tilt Trays, Over Dimensional Loads

Phone: 1300 138 326

Email: heavyhaulage@teamtransport.com.au

## **Team Containers**

FCL, LCL & Break Bulk Cargo, AQIS

Phone: 07 3718 2255

Email: containers@teamtransport.com.au

## Team 3PL Services | Warehousing

IRIS PLACE, ACACIA RIDGE

 $\underline{iris.warehouse@teamtransport.com.au}$ 

RADAR ST, LYTTON

radar.warehouse@teamtransport.com.au

LINDUM ROAD, LYTTON

lindum.warehouse@teamtransport.com.au

Phone: 1300 138 326

## Team-Safe (OHS)

Workplace Health & Safety

Phone: 1300 138 326

Email: risk@teamtransport.com.au

### Team Accounts & Information Technology

Accounts Receivable, Payable, IT, POD's and all general account enquiries

Phone: 1300 138 326

Email: accounts@teamtransport.com.au

Email: ap@teamtransport.com.au (accounts payable)

## Team Sales

New Business Enquiries, Tenders, Specialized Quotes, Transport Solutions

Phone: 1300 138 326

Email: sales@teamtransport.com.au



PH 1300 138 326