



team transport & logistics

APPLICATION FOR A CREDIT ACCOUNT

IMPORTANT NOTICE

By signing this application for a credit account, you acknowledge that you have read, understood and agreed to the attached Conditions of Carriage. In particular, you acknowledge that:

- you should take out your own insurance cover over the goods.
- if you are operating a business:
 - the goods are at your sole risk and our services are priced on this basis; and
 - we will not accept liability for any loss of or damage to the goods, or any other losses you suffer, regardless of the cause.

For an additional fee, we may be prepared to negotiate changes to the conditions to increase our liability to you. Please contact our office before we lift, transport or store goods for you if you want to negotiate amendments to the conditions.

Company Name _____

Trading Name _____	Date Business Est. _____
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Are you: A Company () Partnership () Sole Trader () Trust () Other () please specify _____

ABN _____	ACN _____	\$ _____	Anticipated Credit Requirement per month/ Credit Limit applied for _____
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Directors/Proprietors/Partners Details (Full names, address and phone details required)

Full Name _____ Address _____ Ph _____

Full Name _____ Address _____ Ph _____

Head-Office Trading Address _____	Postal Address _____
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Despatch Address _____	Registered Office Address _____
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Phone _____	Fax _____	Principal Activity of Business _____
		Business Premises: Owned / Rented / Leased

Bank Name _____	Branch _____	Website URL _____
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Trade/Business References (Please ensure listed companies provide trade references and are major suppliers only)

1. Company _____ EMAIL _____ FAX _____

2. Company _____ EMAIL _____ FAX _____

3. Company _____ EMAIL _____ FAX _____

4. Company _____ EMAIL _____ FAX _____

www.teamtransport.com.au

28-32 Antimony Street Carole Park Q 4300

P.O Box 205 Carole Park Q 4300

Phone 1300 138 326 Fax 1300 793 457

email@teamtransport.com.au A.B.N 16 334 296 903



APPLICATION FOR A CREDIT ACCOUNT

Despatch Contact		Accounts Contact	
Name/s		Name/s	
Ph	Mob	Ph	Mob
Do you require Ref or P/O #'s on your invoice YES / NO		Do you require Electronic POD's YES / NO	
Email address for Invoices		Email address for Electronic POD's	

PRIVACY COLLECTION STATEMENT

Team Transport and Logistics ABN 16 334 296 903 (Team Transport) is committed to protecting the privacy of your personal information. You can access our full privacy policy on our website at www.teamtransport.com.au. Our primary purpose for collecting your personal information is to assess your application for credit and, more generally, to provide you with packaging, storage, distribution or general freight and transport services. We may also use or disclose the personal information for another purpose such as to keep records of transactions to assist in future enquiries and enhance our relationship with you. Our usual process of collecting your personal information for credit purposes is to collect it directly from you or your trade references. Your personal information may be disclosed to other entities such as our subcontractors and agents, other service providers of freight and transport, government bodies (e.g. Centrelink), and insurance providers and brokers. We do not generally disclose your personal information to overseas recipients.

We may also check your credit information with a credit reporting body. The credit reporting bodies we use include National Credit Insurance and you can contact them through their websites at www.nci.com.au or contact us for further information.

You can request that the credit reporting body not use your information for the purposes of pre-screening for direct marketing by another credit provider. You can also request the credit reporting body not use or disclose credit reporting information about you, if you believe on reasonable grounds that you have been, or are likely to be, a victim of fraud.

Our detailed privacy policy on our website at www.teamtransport.com.au. includes further information on how you can access and seek correction of your personal information and how you can complain about a breach of your privacy. The policy also contains information about how we will deal with a complaint. If you have any concerns about the privacy of your personal information, please contact our Privacy Officer on 1300 138 326 or by email at privacy@teamtransport.com.au.

ACKNOWLEDGEMENT AND AGREEMENT

I/We acknowledge that the information provided within this application has been read and understood by me/us. I/We agree to be bound by Team Transport and Logistics' conditions of carriage. I/We declare that all information is true and correct in every detail and I/We acknowledge that if credit is given, credit will be provided in reliance upon the information supplied by me/us herein.

Must be signed and dated below by authorised officer on behalf of the applicant Date _____

Signature _____ Full Name _____ Position _____

Signature _____ Full Name _____ Position _____

Office Use Only _____

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CONDITIONS OF CARRIAGE

Please read the following conditions carefully and in their entirety. You will be bound by these conditions if we lift, transport or store goods for you. This means:

- **You should take out your own insurance cover over the goods.**
- **If you are operating a business:**
 - **the goods will be at your sole risk and our services are priced on this basis; and**
 - **we will not be liable for any loss of or damage to the goods, or any other losses you suffer, regardless of the cause of such loss or damage.**

For an additional fee, we may be prepared to negotiate changes to the conditions to increase our liability to you. Please contact our office before we lift, transport or store goods for you if you want to negotiate amendments to the conditions.

1.	DEFINITIONS																										
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Term	Meaning
PPSA	<i>Personal Property Securities Act 2009</i> (Cth) (as amended from time to time) and the regulations
Subcontractor	includes any Person who pursuant to a contract or arrangement with any other Person (whether or not the Carrier) performs or agrees to perform the Carriage or any part of it
1.2	Terms used in these conditions have the same meaning as under the PPSA.
2.	NEGATION OF LIABILITY AS A COMMON CARRIER
	The Carrier is not a common Carrier and will accept no liability as such. All Goods are carried and all storage and other services are performed by the Carrier subject only to these conditions and the Carrier reserves the right to refuse the Carriage of Goods for any Person and the Carriage of any class of goods at its discretion.
3.	CUSTOMER'S WARRANTIES
3.1	The Customer warrants that: <ul style="list-style-type: none"> (a) the Goods are fit for Carriage and have been suitably packaged for those purposes; (b) the Customer has the authority of all Persons owning or having any interest in the Goods to enter into this agreement on their behalf; the details of description, items, pallet space, quantity, weight, volume, quality, value and measurements supplied by the Customer or any other party are correct; (d) there is a suitable practicable road and approach for the Carrier and the Carrier's vehicles and cranes to the place from which the Goods are to be collected and the place to which the Goods are to be delivered; (e) any place from which any Goods are to be collected or to which any Goods are to be delivered will have safe and adequate loading facilities and equipment available; (f) where required by law, it has accurately completed and supplied a container weight declaration form; (g) it has complied with all laws and regulations in relation to Carriage of the Goods; and (h) unless specifically declared in writing prior to Carriage, the Goods are not Dangerous Goods.
3.2	Without limiting clause 6, the Customer: <ul style="list-style-type: none"> (a) acknowledges that the Carrier has no responsibility or liability in relation to: <ul style="list-style-type: none"> (i) any Container used for Carriage; or (ii) any hire charge or demurrage charge associated with any Container used for Carriage; (b) must ensure that any pallets are transferred from and to any relevant hire accounts and that any necessary documentation is signed and delivered to the applicable pallet hire company; and (c) releases and indemnifies the Carrier from and against: <ul style="list-style-type: none"> (i) any liability in relation to the loss of Containers; and (ii) the failure of any party to transfer pallets on or off any hire account or to return a Container.
3.3	The Carrier relies on the details of description, items, pallet space, quantity, weight, quality, value and measurements supplied by the Customer and the consignor, but does not admit their accuracy.
3.4	The Carrier accepts no responsibility for collection of cash or other payments from any party.
3.5	The Customer will indemnify the Carrier: <ul style="list-style-type: none"> (a) in respect of any liability whatsoever in respect of the Goods to any Person (other than the Customer) who claims to have, who has, or who in the future may have any interest in the Goods or any part of the Goods; and (b) against all losses, damages, expenses, claims, fines, duty, tax, demands, actions and proceedings or any other liability suffered or incurred by, or made or instituted against, the Carrier as a result, directly or indirectly, of <ul style="list-style-type: none"> (i) a breach of the Customer's obligations under these conditions; (ii) the nature or condition of the Goods; or (iii) any negligence, wilful misconduct or recklessness of the Customer, the consignor or the consignee.
4.	RIGHT TO SUBCONTRACT
	The Carrier at its discretion may subcontract on any terms the whole or any part of the Carriage.
5.	EXTENSION OF EXEMPTIONS TO SUBCONTRACTORS
5.1	The Customer agrees that no claim or allegation may be made against any employee, agent, or Subcontractor of the Carrier that imposes or attempts to impose upon such Person any liability whatsoever arising out of or in any way connected with the Goods or the Carriage of them whether or not arising out of negligence or a wilful act or omission on the part of any of them and if such

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- claim or allegation should nevertheless be made, to indemnify the Carrier against all consequences of any such claim or allegation.
- 5.2 Every exemption, limitation, condition and liberty contained in these conditions and every right, exemption from liability, defence and immunity of whatsoever nature applicable to the Carrier or to which the Carrier is entitled under these conditions will also be available to and will extend to protect:
- all Subcontractors;
 - every employee or agent of the Carrier or of a Subcontractor;
 - every other Person (other than the Carrier) by whom the Carriage or any part of it is undertaken; and
 - all Persons who are or might be vicariously liable for the acts or omissions of any Person falling within clauses 5.2(a), 5.2(b) or 5.2(c).
- 5.3 For the purposes of clause 5.2 the Carrier is or will be deemed to be acting as agent or trustee on behalf of and for the benefit of all such Persons and each of them and all such Persons and each of them will to this extent be or be deemed to be parties to this agreement.
- 6. LIABILITY OF CARRIER**
- 6.1 The Customer acknowledges and agrees that neither the Carrier nor any employee or agent or Subcontractor of the Carrier nor any other Person who undertakes the Carriage of the Goods at any time pursuant to these conditions will in any circumstances (except where any statute otherwise requires) be under any liability whatsoever (whether in contract, tort or otherwise) for:
- any loss of or damage to, deterioration, evaporation or contamination of the Goods, or
 - misdelivery, delay in delivery or non delivery of the Goods or any of them,
- whether in the course of Carriage or otherwise including where loss, damage, deterioration, evaporation, contamination, misdelivery, delay in delivery or non delivery is caused or alleged to have been caused by the negligence of the Carrier or its officers, employees or agents or its Subcontractors.
- 6.2 Without limiting the generality of the foregoing, the Carrier will not be liable for any loss of or damage to Goods:
- caused by vibration;
 - comprising glass, internal or external fittings, plasterwork, cornices or any other fragile material or substances;
 - caused by weather or weather events of any kind whatsoever, including but not limited to rain, hail or storm damage;
 - which are brittle, inherently defective or in such a condition that they cannot be loaded, unloaded or transported by road without damage;
 - caused by inherent vice or the nature of the Goods;
 - where such loss or damage comprises of mechanical, electrical and/or electronic breakdown, derangement, or malfunction of the Goods; or
 - caused by insufficiency or unsuitability of packing or preparation of the Goods to withstand the ordinary incidents of Carriage. For the purpose of this clause 6.2(g), 'packing' will be deemed to include stowage of any Goods inside a building or other structure.
- 6.3 The Carrier will be entitled to the benefit of the exclusion of liability provided for in clause 6.1 even if it is proved that the loss or damage resulted from an act or omission done with intent to cause damage, or recklessly and with knowledge that damage would probably result.
- 6.4 Nothing whatsoever done or omitted to be done or other conduct by the Carrier in breach of contract or otherwise will under any circumstances constitute a fundamental breach of contract, or a repudiation of contract such as to have the effect of disentitling the Carrier from obtaining the benefit of and enforcing all rights, defences, exemptions, immunities and limitations of liability of the Carrier contained in these conditions, and all such rights, defences, exemptions, immunities, limitations of liability and like protection will continue to have full force and effect in any event whatsoever.
- 6.5 Notwithstanding any other provision of these conditions, the Carrier will under no circumstances be liable for any claim for Consequential Loss.
- 6.6 Where clauses 6.1, 6.2, 6.3, 6.4 or 6.5 cannot legally operate and to the extent permitted by law, the Carrier's liability (including for breach of any warranty, guarantee or any term implied by law into these conditions) is limited to:
- in the case of the supply of Carriage, the cost of having those services supplied again; or
 - in the case of the supply by the Carrier of goods, the lowest of the cost of replacing the goods, acquiring equivalent goods or having the goods repaired.
- 7. CRANE/lifting SERVICES**
- 7.1 Where the Carrier provides crane services at the request of the Customer, the Customer warrants that:
- the ground at the site where the crane will be used is adequate to support the crane;
 - the ground giving access to the site is stable and firm and of a gradient to allow the crane to be operated safely;
 - sufficient clearance is afforded in respect of all overhead wires;
 - the specifications and size of the crane are suitable for the site where the crane will be used and for the purpose required by the Customer; and

- the road surfaces, access and egress to the site are clear of obstacles at all times and will allow safe movement of the crane.
- 7.2 The Carrier will supply a standard selection of slings, lugs and chains but accepts no responsibility for loss or delay if any slings, lugs or chains are found to be unsuitable for the purpose required by the Customer.
- 7.3 The Customer warrants that the weight of the object or objects to be lifted in any one lift and the radius of the proposed lift, measured from the radial point of the crane, will not exceed the limits of the crane.
- 8. ROUTE AND DEVIATION**
- 8.1 The Customer authorises any deviation from the usual route or manner of Carriage of Goods that may in the absolute discretion of the Carrier be considered desirable or necessary in the circumstances.
- 8.2 If the Customer expressly or impliedly instructs the Carrier to use, or it is expressly or impliedly agreed that the Carrier will use a particular method of lifting, handling or storing the Goods or a particular method of Carriage, the Carrier will give priority to that method but if it cannot conveniently be adopted by the Carrier the Customer authorises the Carrier to lift, handle or store or to carry or to have the Goods lifted, handled, stored or carried by another method or methods.
- 9. DELIVERY**
- 9.1 The Carrier is authorised to deliver the Goods at the address nominated to the Carrier by the Customer for that purpose. The Carrier will be conclusively presumed to have delivered the Goods in accordance with these conditions if at that address it obtains from any Person a receipt or signed delivery docket for the Goods.
- 9.2 If the nominated place of delivery should be unattended or if delivery cannot otherwise be effected by the Carrier or the consignee otherwise fails to take delivery of the Goods the Carrier may at its option deposit the Goods at that place (which will be conclusively presumed to be due delivery under these conditions) or store the Goods and if the Goods are stored by the Carrier the Customer will pay or indemnify the Carrier for all costs and expenses incurred in or about such storage. In the event that the Goods are stored by the Carrier the Carrier will be at liberty to redeliver them to the Customer from the place of storage at the Customer's expense.
- 10. STORAGE**
- 10.1 Where Goods are stored by the Carrier at the request of the Customer, the Customer will provide:
- an address to which notices will be sent;
 - samples of the signatures of persons entitled to collect the Goods; and
 - an inventory of the Goods to be stored.
- 10.2 The Carrier may remove the Goods from a place of storage to another place of storage at its discretion.
- 10.3 The Customer must give 48 hours' notice to the Carrier of its intention to remove Goods from storage.
- 10.4 The Carrier will not be obliged to deliver any Goods except to the Customer or to a person authorised in writing by the Customer to receive the Goods without:
- a direction in writing from the Customer; and
 - payment of all amounts due by the Customer to the Carrier on any account whatsoever.
- 10.5 The Customer will remove its Goods from storage within seven days of receipt of written notice from the Carrier.
- 10.6 If any identifying document or mark is lost, damaged, destroyed or defaced, the Carrier may open any document, wrapping, package or other Container in which the Goods are placed or carried to inspect them either to determine their nature or condition or to determine their ownership.
- 11. GENERAL LIEN**
- 11.1 The Goods are accepted subject to a general lien for all charges now due or that may become due to the Carrier by the Customer on any account whatsoever, whether in respect of the Goods or in respect of any other goods for which the Carrier provides or has provided services of Carriage.
- 11.2 If charges are not paid when due, or the Goods are not collected when so required or designated, the Carrier may, without notice, and immediately:
- remove all or any of the Goods and store them as the Carrier thinks fit at the Customer's risk and expense; and
 - open and sell all or any of the Goods as the Carrier thinks fit (whether by private treaty or public auction) and apply the proceeds to discharge the lien and costs of sale without being liable to any Person for any loss or damage caused.
- 11.3 The parties agree that the lien attaches to Goods when the Goods are accepted by the Carrier for Carriage.
- 11.4 The Customer agrees that the lien arising under these conditions is a security interest.
- 11.5 If the Carrier requests, then the Customer must promptly upon receipt of a request from the Carrier do anything for the purposes of ensuring that any security interest created under, or provided for by, these conditions is enforceable, perfected (including but not limited to perfection by registration), maintained and is otherwise effective. Anything that is required by the Customer to be done under this clause will be done by the Customer at its own

expense. The Customer agrees to reimburse the costs of the Carrier in connection with any action taken by the Carrier under or in connection with this clause.

- 11.6 The parties agree that, to the extent permitted by the PPSA:
- (a) sections 125, 142 and 143 of the PPSA do not apply (unless the Customer is otherwise notified in writing by the Carrier);
 - (b) any right to receive a notice or statement arising by virtue of sections 129, 130, 132, 134 and 135 of the PPSA is waived; and
 - (c) any right to receive a copy or any notice of any verification statement confirming registration of a financing statement or a financing change statement relating to any security interest under or provided for by these conditions is waived.

12. DELAY IN LOADING OR UNLOADING

The Customer will be and remain responsible to the Carrier for all its proper charges incurred for any reason. A charge may be made by the Carrier in accordance with its schedule of rates in respect of any delay in loading or unloading occurring other than from the default of the Carrier. Such permissible delay period will commence upon the Carrier reporting for loading or unloading.

13. CARRIER'S CHARGES

- 13.1 Quotations provided by the Carrier are subject to withdrawal or revision by the Carrier without notice.
- 13.2 The Carrier's charges will be deemed fully earned on receipt of the Goods by the Carrier and are non-refundable in any event. The Customer agrees to pay all sums due to the Carrier without any deduction, counterclaim or set-off.
- 13.3 Any special instruction given by the Customer to the effect that charges will be paid by the consignee or any other third party will be deemed to include a stipulation that, if the consignee or third party does not pay the charges within seven days of the date of delivery or attempted delivery of the Goods, the Customer will pay such charges.
- 13.4 If the Customer has a credit account with the Carrier, the Customer must pay any Carrier's tax invoice within 30 days of the date of the Carrier's tax invoice.
- 13.5 The Customer acknowledges and agrees that:
- (a) the Customer will not withhold payment due to the Carrier's failure to provide a proof of delivery;
 - (b) any payment made by credit card will attract a surcharge (1.5% for Visa or MasterCard); and
 - (c) the Customer be responsible for bank charges incurred by the Carrier for any dishonoured cheques.
- 13.6 The Customer must pay the Enforcement Costs and Interest in respect of any Outstanding Amount.
- 13.7 Where the Carrier stores Goods for the Customer, the Customer must:
- (a) pay the Carrier's expenses and charges to comply with any law or regulation or any order or requirement made under them or with the requirement of any market, harbour, dock, railway, shipping, customs, excise or warehouse authority, or other Person;
 - (b) if any Goods are under customs control, pay all customs duty, excise duty and costs (including any fine or penalty) that the Carrier becomes liable to pay or pays;
 - (c) supply or pay for labour or machinery, or both, to load or unload the Goods;
 - (d) compensate the Carrier for any cost, expense or loss to the Carrier's property or any injury to any Person caused by the Goods; and
 - (e) if the Goods are at any time re-quantified, re-weighed or re-measured, pay any proportional additional charges.
- 13.8 The Customer authorises the Carrier, but the Carrier will not be obliged, to pay any duties, taxes, imposts, outlays or charges at any port or place in respect of the Goods and the Customer will be liable to reimburse the amount of such disbursement to the Carrier.
- 13.9 The Customer authorises the Carrier to provide to and obtain from other credit providers relevant information for the purpose of assessing the Customer's credit worthiness. This information may include information whether by way of report record or otherwise about the credit worthiness, credit standing, credit history or credit capacity of the Customer.
- 13.10 If there is any variation to any of the information supplied by the Customer to the Carrier, or any change to the structure or nature of the Customer's business (such as the conversion from a partnership to a company), the Customer will immediately notify the Carrier in writing and complete a new application for credit which will be considered by the Carrier.
- 13.11 If the Customer breaches any of these conditions, the Carrier may cancel the Customer's credit facilities or refuse to provide further Carriage to the Customer. If the Customer defaults in making any payment in accordance with these conditions, then all money due to the Carrier will immediately become due and payable.

14. DANGEROUS GOODS

- 14.1 If the Carrier accepts Dangerous Goods for Carriage:
- (a) such Goods must be accompanied by a full written declaration disclosing the nature of such goods;

- (b) the Customer must comply with all laws, regulations, ordinances and codes that deal with the Carriage of Dangerous Goods, including but not limited to the *Australian Code for the Transport of Dangerous Goods by Road & Rail*; and
- (c) the Customer warrants that the Goods are packed in a manner adequate to withstand the ordinary risks of Carriage having regard to their nature.

- 14.2 The Customer will indemnify the Carrier against all loss, damage or injury howsoever caused arising out of the Carriage of any Dangerous Goods whether declared as such or not and whether or not the Customer was aware of the nature of the Goods.
- 14.3 The indemnity in clause 14.2 extends to Consequential Loss.
- 14.4 If, in the opinion of the Carrier, the Goods are or are liable to become of a dangerous or flammable or damaging nature, the Goods may at any time be destroyed, disposed of, abandoned or rendered harmless without compensation to the Customer and without prejudice to the Carrier's right to charge for the Carriage of the Goods.

15. FORCE MAJEURE

The Carrier will not be liable for any failure or delay in performance of the Carriage if such failure or delay is due, in whole or in part, to a Force Majeure Event.

16. NOTIFICATION OF CLAIM

- 16.1 Notwithstanding any other provision of these conditions (other than clause 17), the Carrier will, in any event, be discharged from all liability whatsoever in respect of the Goods unless written notice of a claim or an intended claim (together with particulars of the circumstances on which the claim is based) is given to the Carrier:
- (a) in the case of Goods allegedly lost or damaged in the course of lifting, loading, unloading or transit within 14 days from the delivery of the Goods or from the date on which in the ordinary course of business, delivery would have been effected; or
 - (b) in the case of Goods allegedly lost or damaged during storage, within 14 days of the date of removal of the Goods from storage.
- 16.2 The Carrier will, in any event, be discharged from all liability whatsoever in respect of the Goods unless suit is brought:
- (a) in the case of Goods allegedly lost or damaged in the course of lifting, loading, unloading or transit within 12 months of their delivery or of the date on which they should have been delivered; or
 - (b) in the case of Goods allegedly lost or damaged during storage, within 12 months of the date of removal or attempted removal of the Goods from storage.

17. APPLICABLE LEGISLATION

Notwithstanding anything contained in these conditions, the Carrier will continue to be subject to any implied terms, conditions, guarantees or warranties imposed by the *Competition and Consumer Act 2010* (Cth) or any other Commonwealth or state legislation in so far as such may be applicable and prevents the exclusion or modification of any such term, condition, guarantee or warranty.

18. ENTIRE AGREEMENT

- 18.1 This agreement sets out the entire agreement of the parties with respect to its subject matter. No other agreement, warranty or representation, express or implied has been given or made by the parties with respect to the Carriage of Goods.
- 18.2 The Carrier will not be bound by any agreement purporting to vary these conditions unless such agreement is in writing and signed on behalf of the Carrier by an authorised officer of the Carrier.

19. GENERAL

- 19.1 These conditions will be construed in accordance with the laws in force in Queensland and the parties submit to the jurisdiction of the courts of Queensland.
- 19.2 Headings are included for convenience only and do not affect interpretation of these conditions.
- 19.3 Words importing the singular include the plural and vice versa and words importing a gender include other genders.
- 19.4 Where the Customer, consignor or consignee comprise two or more Persons an agreement or obligation to be performed or observed by the Customer, consignor or consignee binds those Persons jointly and severally.
- 19.5 The Carrier may alter these conditions at any time and any change will take effect from the date on which the Carrier notifies the Customer of any change.
- 19.6 If any part of these conditions is invalid or unenforceable, that part will (if possible) be read down to the extent necessary to avoid the invalidity or unenforceability, or alternatively will be deemed deleted; and these conditions will remain otherwise in full force.

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